

# A ESG KPIs Retail

1. Sustainable real estate <sup>1</sup>	2022	Q3 2023	EOY 2026
Energy label A – C	96%	95%	100%
Energy label A	89%	88%	>94%
Average kWh per m <sup>2</sup> refrigerated	280	302	248
Average kWh per m <sup>2</sup> non-refrigerated	196	178	145
Solar panels installed	832	832	3,000
Climate adaptation action plans	-	-	100%
BREEAM Good or higher	63%	58%	>75%
2. Stakeholder alignment	2022	Q3 2023	EOY 2026
GRESB (stars)	*****	*****	*****
UN PRI – Policy, Governance & Strategy	*****	*****	*****
UN PRI – Real Estate	*****	*****	*****
Average score tenant satisfaction survey	6.7	6.7	>6.7
Assets covered by AED	79%	83%	100%
3. Responsible Management Platform	2022	Q3 2023	EOY 2026
ISO 14001	Certified	Certified	Certified
Employee satisfaction	8.0	7.8	>8.0
Diversity, Equity and Inclusion	-	Formal DEI policy	Formal DEI policy

<sup>1</sup>Please note that the measures on assets are aimed to reduce energy use and thus also GHG emissions. Nevertheless, these achievements are also dependent on tenant behaviour which is mostly beyond our control. We make an effort to engage tenants and create awareness on ESG in order to align their behaviour and usage to these aims.